

Retail outlets dealers and LPG distributors have relationship with their respective companies of principals and dealer/agent. The dealers/distributors can approach company officers at field/divisional/ regional/head office level for the redressal of their grievances. Oil marketing companies also organise forum/meets from time to time with their dealers/distributors and customers who get opportunity to raise their grievance which are looked into at an appropriate level and grievances are redressed as per the policy/guidelines.

### **Maintenance of Gas Pipelines**

† 1820. SHRIMATI SAROJ DUBEY: Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:

(a) whether it is a fact that gas is getting wasted for want of proper maintenance in the gas pipelines in many parts of the country;

(b) if so, whether Government propose to take some effective steps to check the same; and

(c) if so, the details thereof ?

THE MINISTER OF STATE IN THE MINISTRY OF PETROLEUM AND NATURAL GAS (SHRI SANTOSH GANGWAR): (a) No, Sir. There is no waste of natural gas due to lack of maintenance of pipelines. The oil Public Sector Undertakings marketing natural gas through pipelines are maintaining them properly with predictive and preventive maintenance techniques.

(b) and (c) Do not arise in view of (a) above.

### **Policy on private sector entry in retail market**

1821. SHRI RAMDAS AGARWAL: Will the Minister of PETROLEUM AND NATURAL GAS be pleased to state:

(a) whether it is a fact that private players are going to be allowed to enter marketing of petro products; if so, whether Government have formulated a clear policy for their entry and participation;

(b) whether any private players have fully fulfilled their obligations as per Government Policy so far; and if so, by when they would be entitled for their petro products marketing rights; and

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† Original notice of the question was received in Hindi.